## APPENDIX D - HRA EFFICIENCIES AND IMPROVED USE OF RESOURCES 2020-21

Department	Division	Reference	Cabinet Member	Description	2020-21	Equalities Analysis Information
					£000	
Housing and Modernisation	Customer Experience	301	Cllr Kieron Williams	My Southwark Homeowners - rebasing of legal services budget to reflect current and anticipated activity/volumes	(83)	No impact on service users
Housing and Modernisation	Customer Experience	302	Cllr Kieron Williams	Provision for bad debts (arrears write-off) - rebasing budget to reflect sustained improvement in income collection performance	(400)	No impact on service users
Finance and Governance	Central Services	303	Cllr Kieron Williams	Rebasing of legal services budget to reflect current and anticipated activity/volumes	(150)	No impact on service users
Finance and Governance	Exchequer Services	304	Cllr Kieron Williams	Estate Management - rebasing of operational budgets to reflect current and anticipated activity/volumes	(145)	No impact on service users
Housing and Modernisation	Resident Services	304	Cllr Kieron Williams	Supported Housing Services - restructuring and streamlining of supported hostels provision and associated move-on services		No impact on service users, but reduction of five posts to be undertaken in accordance with the council's reorganisation, redundancy and redeployment procedure
Housing and Modernisation	Resident Services	306	Cllr Kieron Williams	Major works - regularisation of funding treatment in relation to works undertaken through the term contracts which are of a capital nature funded from the Housing Investment Programme (HIP)	(4,000)	No impact on service users
Total					(4,898)	